



## e-wire connection point Network Setup

### Windows XP

1. Click **Start**, click **Control Panel**
2. If "Pick a category" is displayed on the screen, click **Network and Internet Connections**. Otherwise, continue with Step 3.
3. Double-click **Network Connections**, & then click **Create a new connection** in the **Network Tasks** pane on the left of the screen.
4. After the Network Connection Wizard starts, click **Next**.
5. Click **Connect to the Internet**, and click **Next**.
6. Click **Set up my connection manually**, and then click **Next**.
7. Click **Connect using a broadband connection that requires a user name and password**.
8. Type the ISP name as "e-wire" and click **Next**.
9. If "Create this connection for:" is displayed on the screen, select **Anyone's use** and then click **Next**. Otherwise, continue with Step 10.
10. Type the user name @e-wire.net.au. (This is your primary email address, eg. username@e-wire.net.au)
11. Type the password as your email password.
12. Type the password one more time to confirm it, and then click **Next**.
13. Click **Add a shortcut to this connection to my desktop**. (Optional)
14. Click **Finish** to complete the wizard.
15. Click **Connect** to connect to the Internet.

### Windows Vista / Windows 7

1. Open the "Connect to the Internet" wizard by clicking the **Start** button , clicking **Control Panel**, clicking **Network and Internet**, clicking **Network and Sharing Center**, clicking (in the left hand pane for Vista) **Set up a connection or network**, selecting **Connect to the Internet**, and finally clicking the **Next** button to proceed.
2. On the **How do you want to connect?** page, select **Broadband (PPPoE)**.
3. On the **Type the information from your Internet Service Provider (ISP)** page, type your full primary e-mail address as your **User name**. For example: username@e-wire.net.au
4. Type your e-mail password for the **Password**.
5. Tick the box for **Remember this password**.
6. Change the **Connection name** from "Broadband Connection" to "e-wire".
7. Tick the box that says **Allow other people to use this connection**. If a window pops-up saying **Windows needs your permission to continue**, click on the **Continue** button.
8. Click **Connect** to complete the process. Windows will test the internet connection.
9. When the test finishes, click on **Close**.
10. To connect to the Internet from now on, click the **Start** button , click **Connect to**, click the **e-wire** option, and click on the **Connect** button.

## e-wire connection point Email Setup

**Outlook Express** (Windows XP) and;

**Windows Mail** (Windows Vista). For other e-mail clients, please refer to their manual or the e-wire Website.

1. Start Outlook Express or Windows Mail.
2. Click on the **Tools** menu and then click **Accounts**.
3. For Outlook Express, click on **Add** and then click **Mail**. For Windows Mail, click on **Add** and on the following window select **E-mail Account** and click on **Next**.
4. Enter your name in the **Display Name** field and then click **Next**.
5. Enter your e-wire email address in the **Email Address** field and then click **Next**.
6. Ensure **Incoming e-mail server type** is set to **POP3**.
7. Enter **mail.e-wire.net.au** in the **Incoming mail (POP3, IMAP or HTTP) server** field.
8. Enter **mail.e-wire.net.au** in the **Outgoing mail (SMTP) server** field.
9. Ensure **Outgoing server requires authentication** is not ticked, and then click **Next**.
10. Enter your **Account Name** and **Password** in the relevant fields (These details can be found on the Account Details sheet you received). Ensure **Remember password** is ticked and then click **Next**.
11. Click **Finish** and then click **Close**.
12. You are now ready to send emails.

### Windows Live Mail.

1. Start Windows Live Mail.
2. Click on add e-mail account.
3. Enter your e-wire email address in the **Email Address** field.
4. Enter your e-wire email password in the **Password** field.
5. Enter your name in the **Display Name** field and then click **Next**.
6. Ensure **Incoming e-mail server type** is set to **POP3**.
7. Enter **mail.e-wire.net.au** in the **Incoming mail server** field.
8. Enter **mail.e-wire.net.au** in the **Outgoing mail server** field and then click **Next**.
9. Click **Set this account as the default mail account** if required and then click **Finish**.

## e-wire connection point Helpful Hints

- Keep your anti-virus software upgraded at all times to reduce the chance of computer problems.
- Why not add an approved wireless router to your network setup and go wireless or to connect additional computers to the internet at the same time \*\*
- Keep your passwords safe and do not hand these out to people other than the account holders.
- If you need to reset your password, please call us on 1300 135 231.

\*\*Note : Wireless connection requires compatible hardware on the respective devices using the connection.

**For technical support, please call 1300 135 231 between the hours of 7am – 11pm**